

April 7, 2021

Dear Patient,

I am excited to announce that I have accepted a position at **The UT Health McGovern Medical School** Department of Orthopedic Surgery in Houston, where I will continue to care for my patients as I have done in the past.

I invite you to join me at my new practice in Houston to continue your care at UT Ortho:

UT Physicians, Department of Orthopaedic Surgery
6400 Fannin Street Suite 1700 Houston, Texas 77030 (713) 486-6844

I will see patients on Tuesdays and Thursdays beginning June 15, 2021
For an appointment, please email: utorthoappointments@uth.tmc.edu

The patient/physician relationship is a special relationship based on trust and confidence. Therefore, you should be able to receive care from whomever you desire and feel comfortable doing so. That should be the case whether you decide to continue with me as your physician or choose to select another physician. *If you do not want to go to Houston to continue your care, please call Dr. Conway at 817-854-9969, and my nurse or I will help you find a doctor.*

Your medical records are private and confidential. A copy of your medical records may be released to you, transferred to me or another physician, only through your written permission. If you choose to see me, please complete the steps below to initiate the request as soon as possible so that your medical records will transfer promptly.

HealthMark is the medical records copy service contracted with Texas Orthopaedics Associates to assist with transferring medical records. To initiate the medical record transfer, you will need to create an account on HealthMark's website at <https://medrelease.healthmark-group.com/360/Account/Login>. You can reach HealthMark via phone at 1-800-659-4035. Alternatively, you may download the attached release and email, fax, or send USPS. The address to send medical records to my new practice is:

**UT Orthopedics, Attn: Dr. John Conway and Cynthia Plitt
6400 Fannin, Suite 1700 Houston, TX 77030 Ph. 713-486-6844 Fax 713-512-2234**

Your medical records will remain on file at Texas Orthopaedic Associates, 8210 Walnut Hill Lane, Suite 130, Dallas, TX 75231, following the Texas State Board of Medical Examiners Medical Records chapter 165.1 (b) and 165.5 (a) law.

Thank you for the confidence you have shown in me as your physician.

Sincerely,

Dr. John Conway

John E. Conway, M.D.